

CATASTROPHE RESPONSE & MAJOR INCIDENT MANAGEMENT

CHILEAN EARTHQUAKE / 27TH FEBRUARY 2010
INFORMATIVE NOTE (NO.1)

Charles Taylor adjusting has assembled a team of adjusters and engineers in Santiago in order to manage Claims arising from the recent earthquake in Chile.

The team is being led by Eng. Carlos Lazo, an experienced adjuster and civil engineer from our Mexico Office. Our adjusters have been selected based on previous active involvement in catastrophe management.

Current Situation

The earthquake on 27th February 2010 registered an intensity of 8.8 on the Richter scale with an epicentre approximately 50 km north of Concepción on the Pacific Coast. There have been repeated tremors exceeding an intensity of 5 on the Richter scale throughout southern and central Chile reaching as far north as Valparaíso.

Our site team reports that airports are open and the communication networks in Santiago are operational.

In Santiago, damage is limited largely to residential construction but in Valparaíso and Concepcion major structural damage has been reported. The damage reported by region may be summarised as follows:



Region	Areas Principally Affected	Damage observed / reported
5 - Valparaíso	Valparaíso; Villa del Mar	Worst affected area. Major structural damage to buildings and infrastructure.
7 - Maule	Talca	Major structural damage as a result of earthquake and subsequent tsunami. Damage and looting reported to shops including large national retail chains.
8 - Bio Bio	Concepción	Major structural damage as a result of earthquake and tsunami. Damage and looting reported to shops including large national retail chains.
9 - Araucania	Valdivia	Structural damage to buildings and infrastructure.

Local Insurance Company employees have only recently returned to work and are currently assessing their respective exposures and reporting accordingly to their Reinsurers.

CTa's Current Activities

We are focusing on evaluating the nature and extent of damage so that an assessment of repair and reinstatement requirements and estimated costs can be conveyed to Reinsurers as soon as possible.

A wider support network among our offices in the Americas and in London has also been created to provide our site team with additional adjusting and engineering capacity, as required. In order to inform our clients of progress we have also launched a dedicated web-based information system allowing access to updated damage reports and cost evaluations. We also have a further 15 adjusters on stand-by for relocation to Chile should their intervention become necessary.

Should you require immediate assistance please contact Carlos Lazo, whose details appear below:

CTa Contact in Chile

Eng. Carlos Lazo

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Please also note the contact details of our offices which are providing dedicated support to our activities in Chile:

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